



National Finance Center Customer Notification

Date of Notification: August 12, 2011

Subject: NFC's Planned Data Center Maintenance

Database/Customer(s) Affected: All

Dear Customer:

NFC plans to upgrade our complete firewall infrastructure during the August 27, 2011, maintenance period between 6:00 a.m. and 6:00 p.m. CDT. There will be intermittent outages throughout the 12-hour period as we move to the new hardware. At some points during the 12-hour maintenance window, each connected user will experience a loss of connectivity. If you or your customers are unable to connect, we recommend trying again at a later time.

We apologize in advance for the inconvenience, but this maintenance is essential for continued supportability and operational availability.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at Customer.Support@nfc.usda.gov.

KJW/M6-11-082/128

"Tip of the Week"

Pay Period Calendars by Calendar Year and Accounting/Pay Period Calendars by Fiscal Year are available for downloading on the NFC Homepage under the Forms tab.